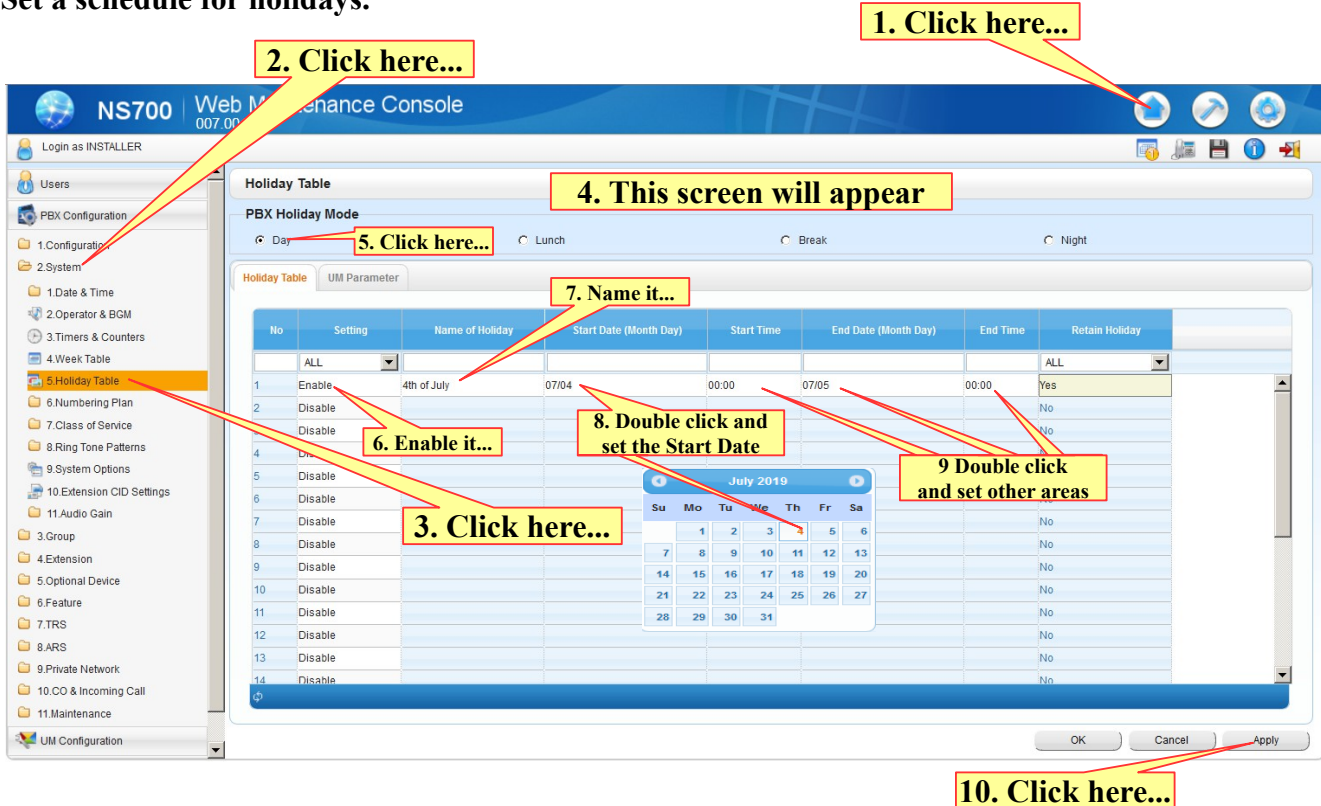


Panasonic NS-700

Holiday Settings for Auto Attendant (UM)

Telquest Tech Support

Set a schedule for holidays.



1. Click here...

2. Click here...

3. Click here...

4. This screen will appear

5. Click here...

6. Enable it...

7. Name it...

8. Double click and set the Start Date

9. Double click and set other areas

10. Click here...

No	Setting	Name of Holiday	Start Date (Month Day)	Start Time	End Date (Month Day)	End Time	Retain Holiday
1	Enable	4th of July	07/04	00:00	07/05	00:00	Yes
2	Disable						No
3	Disable						No
4	Disable						No
5	Disable						No
6	Disable						No
7	Disable						No
8	Disable						No
9	Disable						No
10	Disable						No
11	Disable						No
12	Disable						No
13	Disable						No
14	Disable						No

Step 11:

Click the **Lunch** radio button at the top of the page, and then click the **Apply** button.

Click the **Break** radio button at the top of the page, and then click the **Apply** button.

Click the **Night** radio button at the top of the page, and then click the **Apply** button.

This will allow the Holiday Service to work in all modes.

Set how the Auto Attendant (UM) will operate during a holiday.

I have chosen to use a different Custom Service Menu and Company Greeting in this example.

You may want to use a different method.

I am using Company Greeting and Custom Service Menu Number 5 in this example.

1. Click here...

No.	Setting	Name of Holiday	Greeting No.	Service	Interview Mailbox/Custom Service Menu	Trunk Affected	Port Affected
1	Enable	4th of July	No. 5	Custom Service Menu	5	Edit	Edit
2	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
3	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
4	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
5	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
6	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
7	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
8	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
9	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
10	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
11	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
12	Disable	(ot playback)		Automated Attendant Service		Edit	Edit
13	Disable	(ot playback)		Automated Attendant Service		Edit	Edit

2. Scroll over to the right

3. Double click and set like this

4. Click here...

Step 5:

Click the Lunch radio button at the top of the page, and then click the Apply button.

Click the Break radio button at the top of the page, and then click the Apply button.

Click the Night radio button at the top of the page, and then click the Apply button.

This will allow the Holiday Service to work in all modes.

So, as you can see I used Company Greeting 5 and Custom Service Menu 5.

If you use my settings, the be sure to record Company Greeting 5 and create Custom Service Menu 5.

There are many different ways to set this area, I just made it simple.